

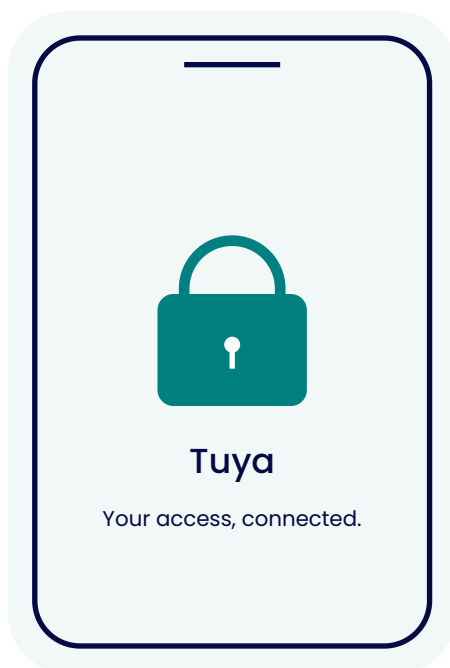


ArdanShield

SMART ACCESS / USER MANUAL

Tuya

App setup & access guide



Connected access, made simple.

Connect • Share access • Stay in control



Your guide

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Start here

Use this guide with an ArdanShield lock that uses **Tuya Smart** or **Smart Life**. It explains account creation, adding a compatible lock and managing the functions available for it.

Version	Connection to use
Wi-Fi lock	Add the matching Door Lock (Wi-Fi) device and connect it to a 2.4GHz network.
Bluetooth lock	Enable Bluetooth and add the nearby compatible lock.
Gateway-equipped system	Add the compatible gateway and its supported lock according to their setup instructions.

Match the product

The product's own guide tells you which app connection it supports and how to enter pairing mode. Keypad shortcuts and reset commands differ between products.

Keep that product guide for installation, administrator setup, batteries and emergency entry.



Install & sign in

- 1 Install Tuya Smart or Smart Life from your phone's app store, as specified for your product.
- 2 Open the app and select Register / Sign Up. Choose your region and enter your email address or mobile number.
- 3 Review the account terms, request a verification code and enter the code received.
- 4 Set your account password and sign in.
- 5 Allow Bluetooth, nearby-device and network permissions when requested for setup. Allow notifications if you want to receive supported lock alerts or opening requests.

Protect your account

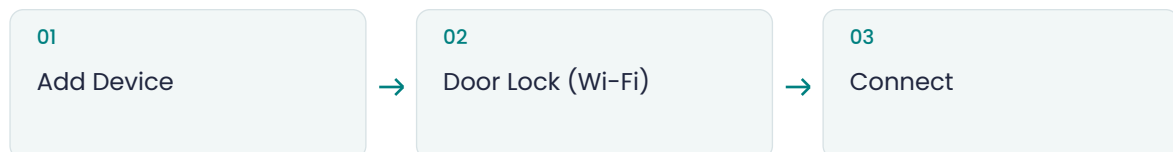
Keep the password and verification codes private. Use a unique password and retain access to the email address or phone number used for recovery.

Use the same chosen app and account when returning to manage the device.



Add a Wi-Fi lock

IN TUYA / WI-FI PAIRING



- 1 Connect your phone to the intended 2.4GHz Wi-Fi network. Have its password ready.
- 2 Complete the lock's administrator setup, then enter network-pairing mode using the product's own controls.
- 3 In Tuya, select Add Device / + and choose Door Lock (Wi-Fi) under the lock or security category.
- 4 Enter the Wi-Fi password. Select the pairing mode that matches the lock, then confirm that its pairing indicator is flashing as requested.
- 5 Keep the phone near the lock while connection completes. Select the detected device, finish addition and give it a clear name.

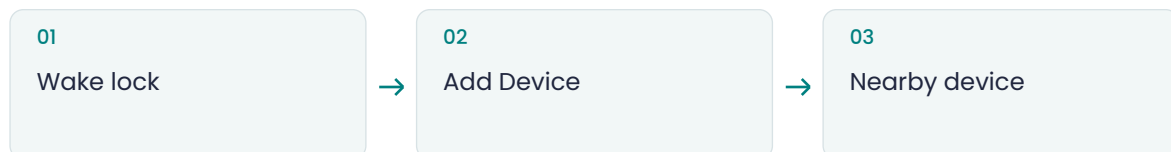
EZ and AP modes

Use the same mode in both the lock and app. If AP mode asks you to join the device's hotspot, follow that prompt and return to the app to finish.



Add a Bluetooth lock

IN TUYA / BLUETOOTH PAIRING



- 1 Turn on phone Bluetooth and allow the app's nearby-device permissions.
- 2 Power the lock, keep the door or compartment open and enter its pairing state as described in its product guide.
- 3 Stay beside the lock. Choose Add Device and use the discovered nearby device, or the compatible Bluetooth door-lock category.
- 4 Complete addition, name the lock and test local app unlocking.

Opening from away

Bluetooth pairing provides local access within range. Remote opening requires the compatible network arrangement supported by your specific lock, such as an additional gateway.

A device is already bound

Arrange authorised removal through the existing owner's account before pairing it again. A factory reset may also erase credentials; use the product's reset procedure only when intended.



Members & credentials

Open the lock's device screen. Use the member, user or credential controls offered for that product. Available methods depend on its readers and connection.

Task	Typical workflow
Add a PIN	Choose the member / Code / Add. Enter or generate the PIN, name it, set effective time and save.
Add a card	Choose the member / Card / Add. Present the card at the reader when requested.
Add a fingerprint	Choose the member / Fingerprint / Add. Complete the scans requested by the phone and lock.
Delete access	Open the member's credential record and select its delete option.
Change validity	Open the member or credential's Effective Time / validity control and save.

Save, connect and test

Stay beside the lock when physical enrolment or a Bluetooth update is required. Wait for a successful change and test it before relying on the new or removed access.

Use the credential lengths and scan counts requested by your lock. They are not the same across all Tuya products.



Unlocking & visitor requests

Nearby app unlocking

For supported Bluetooth models, open the connected device and operate its unlock control or slider while beside it. Check the lock response before opening.

Wi-Fi doorbell requests

- 1 A visitor presses the lock's doorbell / remote-request control.
- 2 The connected lock sends an opening request to the app. Open the notification or device screen.
- 3 Check who is requesting access. Select Remote Opening and confirm only when you intend to let that person in.

A request is not unrestricted remote control

On request-based models, opening is available in response to the lock's request. Other remote modes depend on the product and its network equipment.

Enable notifications and keep the required network connection working. Do not rely on a notification as the only means of confirming a visitor's identity.



Records, settings & ownership

Activity and settings

Use the device screen to review available unlock records and battery information. Use its settings for the supported locking, notification or other functions. Check each change at the lock.

Scenes and automations

Where Smart Scenes are available, review both the trigger and action. Only enable an unlocking action when it matches your intended access arrangements.

Remove a device or change owner

Open device settings and choose Remove Device. On products offering **Disconnect and Wipe Data**, that option removes access data as well as the connection. Follow the product's instructions and complete the operation while connected.

Before wiping or transferring

Keep the door or compartment open and the emergency key available. Wiping may erase all users and return the lock to an unsecured initial state. Set up the new owner immediately and test it.



Connection help

Issue	What to check
Wi-Fi pairing fails	Use 2.4GHz, check the password and make sure the lock and app use the same pairing mode.
Bluetooth device missing	Move beside it, wake it and check Bluetooth / nearby-device permissions.
Remote request not received	Check lock connectivity, phone internet and notification permissions.
Credential rejected	Check validity, enrolment success and the lock's own clock and lockout behaviour.
A change is pending	Reconnect to the lock or restore the supported gateway connection, then retry and verify success.
New owner cannot add it	Complete authorised removal from the previous account first.

Use the same app and account that originally added the lock. Keep the app updated through your app store.

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